



eSubmission

Agency for Support for BEREC (BEREC Office) 18/09/2019

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Agenda



- Introduction
- TED eTendering (Economic Operators)
- eSubmission overview
- How to submit a tender (Economic Operators)
- Useful links & contacts



Introduction



eSubmission On-boarding team





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Pre-Award modules

	TED (Back-Office ¹ & Front office ²)	TED e-Tendering (Back-Office & Front office)	e-Submission (Back-Office & Front office)	Participant Register
Contracting Authority	Publish Contract Notices	 Publish Call for Tenders and related documentation Reply to EO³ questions 	Do the Opening sessionDownload received tenders	
Economic Operator	Find contract notice	 Access to Call for Tenders documentation Submit questions to CA⁴ 	Prepare and submit tenders	 Create & modify PIC Submit information & documents for validation

- ¹ Back-Office: Part of the system used by the Contracting Authority
- ² Front-Office system: Part of the system used by the Economic Operator
- ³ **EO:** Economic Operator
- ⁴ **CA**: Contracting Authority
- ⁵ **PIC:** Participant Identification Code, a unique identifier of 9 digits per organisation

Economic Operators





Economic Operators use it via EU login

- to submit questions for CfTs
- to subscribe to CfTs in order to receive updates
- to have notification messages of CfTs saved in their account





Europa > TED home > eTendering home

TED TED SIMAP

TED eNotices

TED eTendering

My account

Log in

Call for tenders
Search for calls for tenders

What is TED eTendering?

TED eTendering is an EU institutions' eProcurement platform based on EU Directives on public procurement. Allowing free electronic access to call for tenders' document answers etc., TED eTendering effectively represents an added-value extension to TED (Tenders Electronic Daily), the online version of the "Supplement to the Official Journal Daily".

How can I benefit from TED eTendering?

TED eTendering provides free electronic access to calls for tenders published by EU institutions, agencies and other bodies. It is integrated and synchronized with TED et al. (1997) and the synchronized with TED et al. (1997) and (

TED eTendering users can benefit from the following services:

Contracting Authorities

- · A collaborative eProcurement environment for preparing and publishing call for tenders' documentation
- · Easy management of the preparation and publication of questions and answers
- · Synchronization with the contract notice filled in on TED eNotices and published on TED website
- Automatic publication of the call for tenders on the same day as the contract notice
- · Generation of reports, statistics on documents downloaded, subscribers etc.
- Possibility to publish calls for tenders for all types of procedures, even lower value procedures independently form TED website

Economic Operators

- · Free electronic access, at any time, to all publicly available calls for tenders
- Easy download of documents in the available language versions
- Consultation of available questions and answers and possibility to ask new questions
- · Electronic subscription to a call for tenders to be informed about updates by email
- Email alerts about new calls for tenders published

Why should Economic Operators register on TED eTendering?

The registration process is simple and open to everyone. Only basic information is needed for the registration: an external EU login account with a valid email address an free.

All information on public calls for tenders is accessible even without registration. Registered Economic Operators will get also access to the following functionalities:

- · To submit questions related to the calls for tenders they are interested in
- To subscribe to calls for tenders in order to receive updates
- · To have notification messages of calls for tenders saved in their TED eTendering account

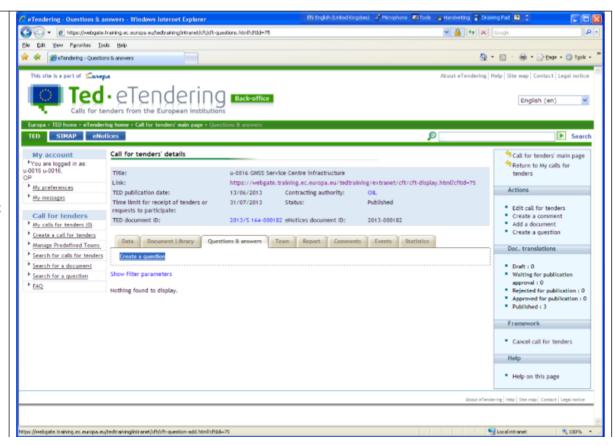


eTendering Processing Questions

The questions should normally be submitted by economic operators through the public part.

However, it is also possible to create questions from private part if they were received through fax or post.

- Editor makes a scan of the received fax and saves the file.
- In the Questions & Answers tab Editor clicks on the link 'Create question'

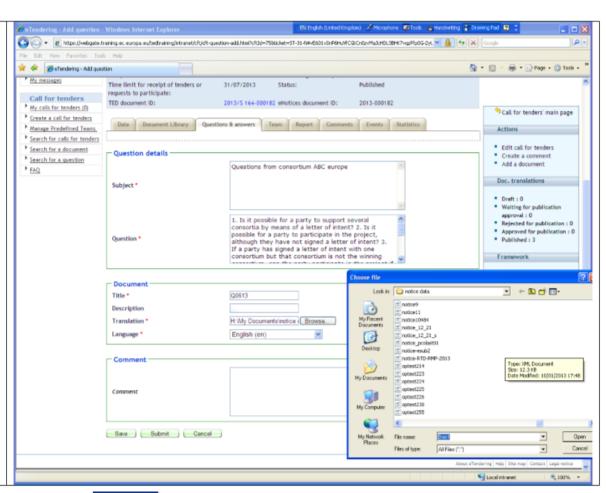




eTendering Processing Questions

The system displays Question details form.

- 3. The Editor fills the mandatory fields: subject of the question, question description, title of the document containing the question, language of the document and selects the file of the scanned document (produced in step 1). This document will not be visible on the public site.
- 4. The Editor presses the 'Submit' button when the provided details are complete.

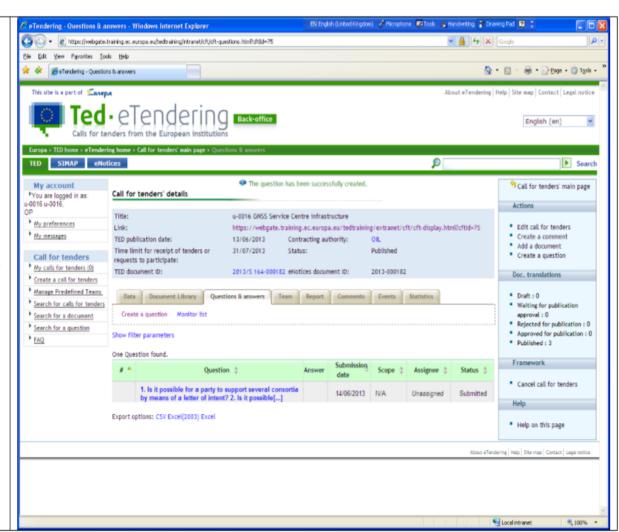




eTendering Processing Questions

The system creates a new question and displays **Questions & Answers** page.

The Editor clicks on the question to display the Question details page.





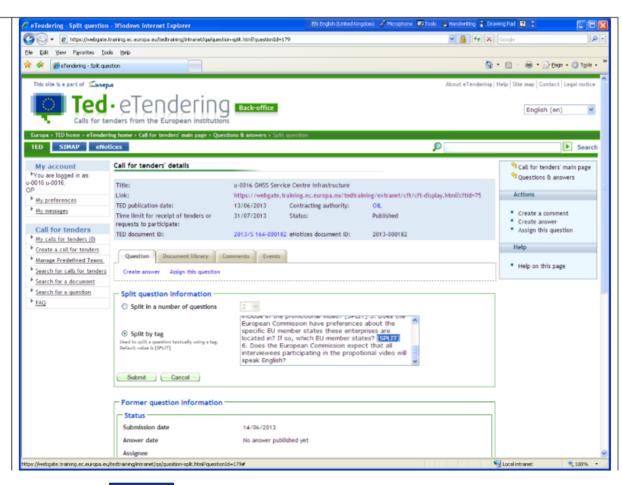
eTendering Processing Questions

The system displays Split Question Information form

7. The user clicks on 'Split by tag' radio button

The dialog box containing the question becomes editable.

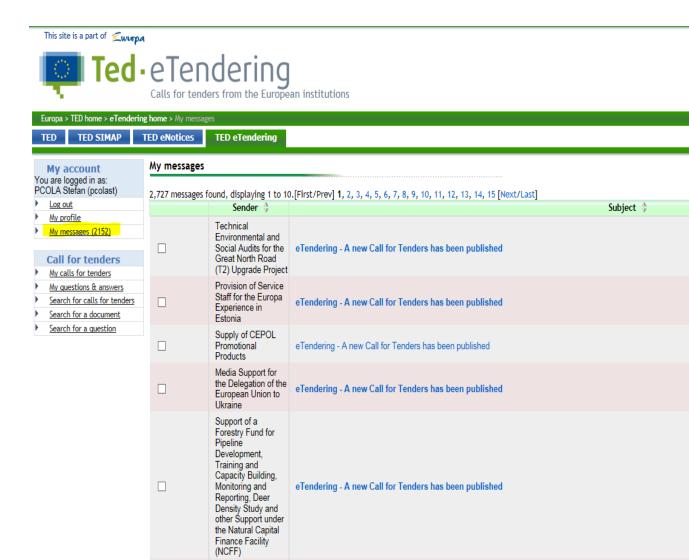
8. The user inserts the [SPLIT] marks inside the question to separate the parts of the question and presses the 'Submit' button.





eTendering Receiving Notifications

- EO provides email during creation of eTendering account
- Notification messages to EO are send via email
- Messages are also available in My messages page in eTendering



eSubmission overview

How e-Submission works



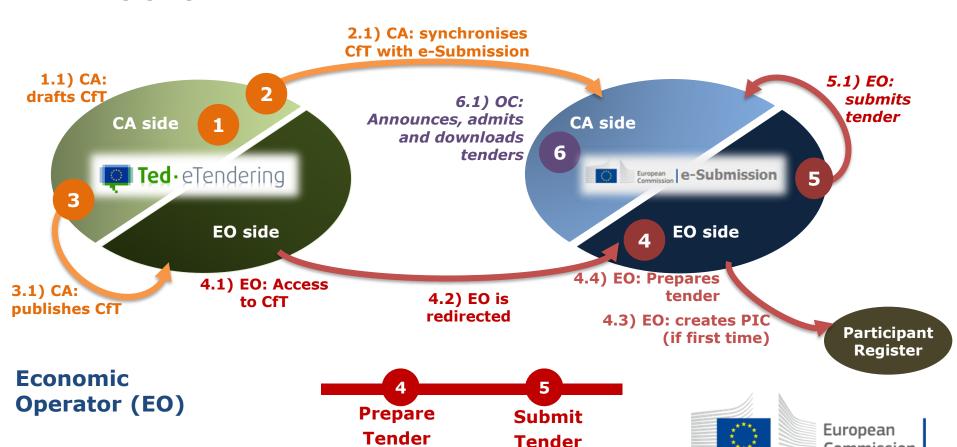
Before Publication

During publication

At the Opening S.

Commission

Contracting **Authority (CA)**



Functional features





Supported procedures

- · Open procedures
- Restricted and negotiated procedures coming up in 2019



Call for Tenders types

· With or without lots



Submission modes

- Single Tenderer or Consortium
- Subcontractor(s)



Supported entities

Private entities, Public entities & Natural persons

Available sections



Qualifications

- Exclusion & selection criteria
- Supporting documents



Offer

- Price
- Technical & financial documents

Information to be included



Fill-in forms

- Company identification info
- Qualification & Tender docs



Supporting documents







...and more

Security features



Call for Tender



The Call for Tender info is <u>authentic</u>: **It's sealed**

Submitted tenders



Only by <u>registered</u> users: **EU Login**



Content is <u>authentic</u> and <u>unaltered</u>: **Via encryption keys**



Accessed only by the <u>authorised</u> <u>persons</u>: Access only to Procurement Officer + Opening Committee



Opened only on <u>due time</u>: **After the defined Opening Session**.

Proof of submission (Receipt)



Receipt is <u>original</u> and produced by e-Submission: **electronically signed**



Receipt is <u>unaltered</u>: cannot modify an e-Signed document



<u>Legal proof</u> of what is being sent and received: **Valid electronic signature**

Service level provided



System availability



- ✓ 99.0% of working hours (maintenance time excluded)
- ✓ 95% of working hours (maintenance time included)

Help



- ✓ User Manuals for EOs & CAs
- √ First aid
- ✓ FAQs
- ✓ Test CfT for EOs.
- ✓ Training for CAs
- ✓ Later: e-Learnings

Support



- √ 8:30 am to 6:00 pm on all European Commission working days
- ✓ For EOs & CAs Response time dynamically based on <u>severity</u> and <u>imminence</u>:

From 4 working hours to best effort.

Business continuity plan



Response and recovery plans in different emergency scenarios.

Covered scenarios:

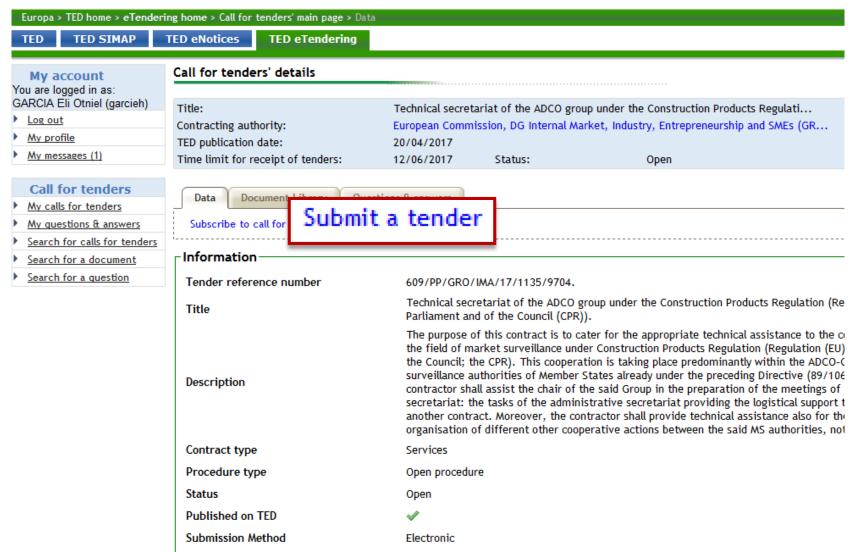
- Technology failure
 - o In Response phase
 - o In Opening phase
- Security Incident
- Degraded support

How to submit a tender

Economic Operators

First, access to the Call & click "submit a Tender"





Create new Tender or load a draft

Test it yourself from your mobile!



European e-Submission

Tendering data

Name: ***** TEST CALL FOR TENDERS 01 ***** Tenders submitted to this call will NOT be considered for any valid Call for Tenders

Description: This call for tender with 3 lots was created for TEST PURPOSES ONLY to help you get familiar with the user interface. The information submitted by both parties (Economic Operators and Contracting Authority) form part of the test. No legal implications derive from the upload and/or submission of the information presented. Do not fill-in, attach or submit any confidential or sensitive data. Personal data are not being processed in the context of this test call.

Procurement Reference Number: TEST-CALL-01/2017-06/3-LOTS

Type of procedure: Open procedure

Contracting authority: European Commission, DG Informatics (DIGIT)

Type of contract: Services

days left until closure

Opening Date: 01/07/2030 13:00:00 UTC+02:00

Time limit for receipt: 30/06/2030 13:00:00 UTC+02:00

U "

Consult the call for tenders' procurement documents here to find out what information and documents the Contracting authority requires to be provided or submitted with the tender.

e-Submission service

- OR -

The e-Submission service of the European Commission allows economic operators to respond to calls for tenders by preparing and submitting their tenders electronically in a structured and secure way.

Make sure that you read the **System Requirements** before you start, and that you submit your tender on time.

To prepare and submit a tender in e-Submission tenderers (all members of a joint tender) must be registered in the Commission online register of organisations participating in the EU grants or procurement procedures. After registration each

regiStart a new tender from scratch

res, mave read and raccept the remis and conditions and racknowledge that I have

Continue with an already saved tender, but not yet submitted



New tender

Create a new tender

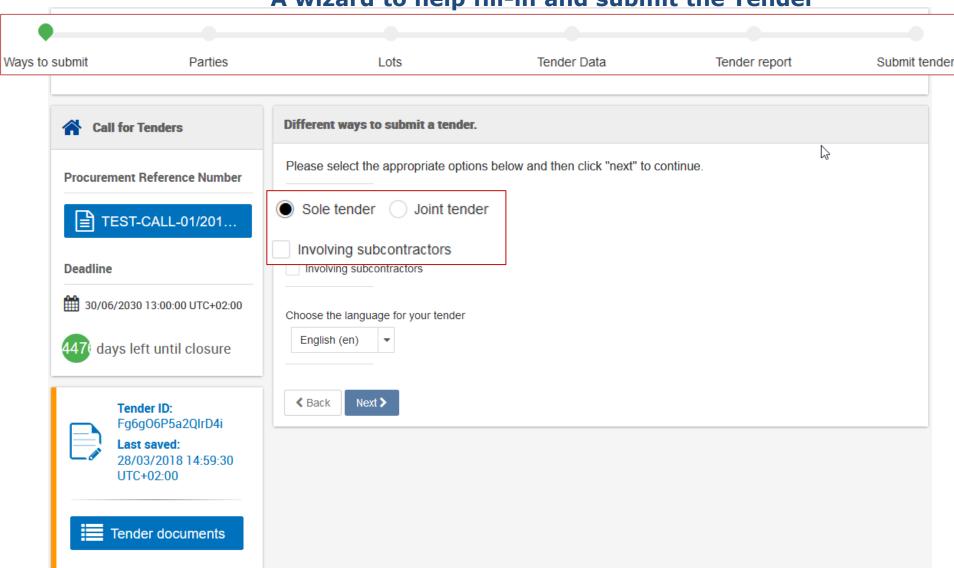


Resume draft

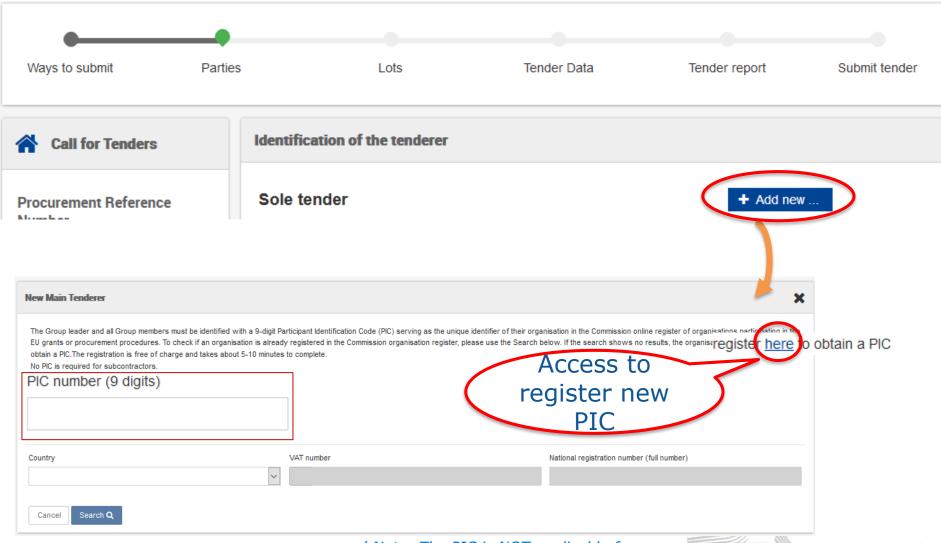
Tender ID: EMYs3DlzxiYTLePL

Select the way to submit

A wizard to help fill-in and submit the Tender



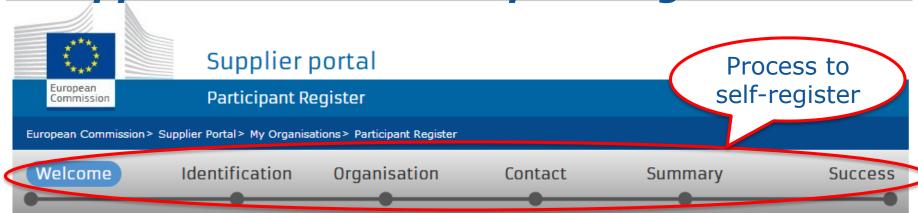
Add members



¹ Note: The PIC is NOT applicable for Subcontractors



Accessing to PIC registration: Supplier Portal - Participant Register



Welcome to the Participant Register

The Registration Wizard will guide you through the process of registration.

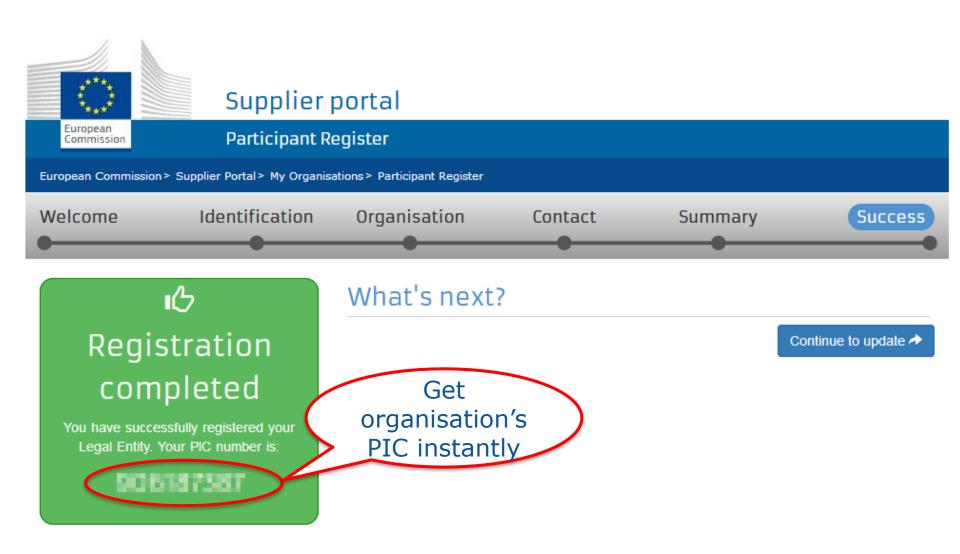
- Please keep the basic legal information (Registration extract, VAT data) of the organisation at hand so you can fill in the forms quickly and correctly.
- ✓ The registration process normally takes about 5-10 minutes to complete. The system will automatically save the information provided during registration in case you want to exit the wizard. Your data will be restored the next time you will access the Participants Register.
- ✓ At the end, it will assign and display. the PIC (Participant Identification Code) of your organisation.





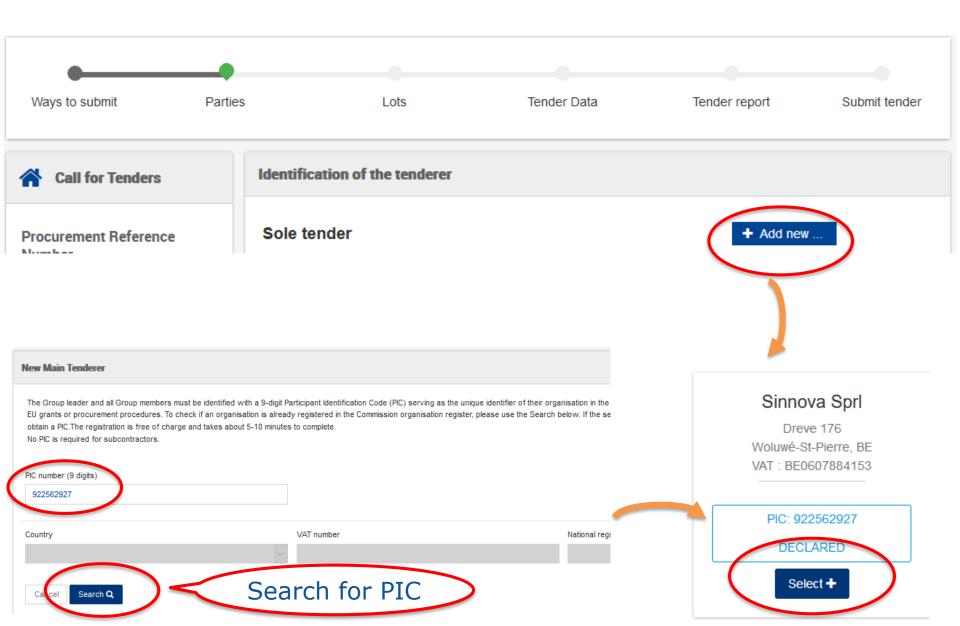
Next >

PIC registration: Success

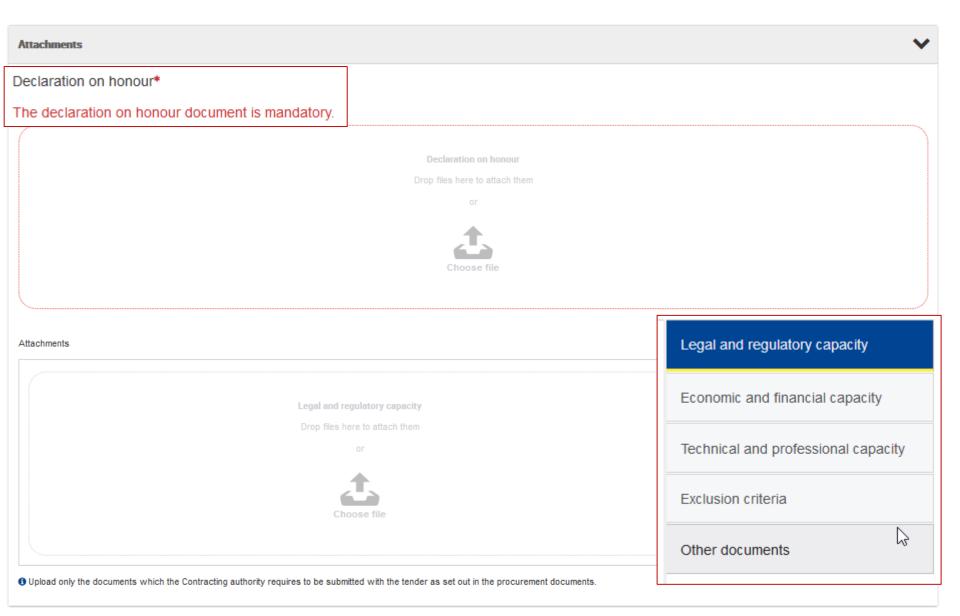




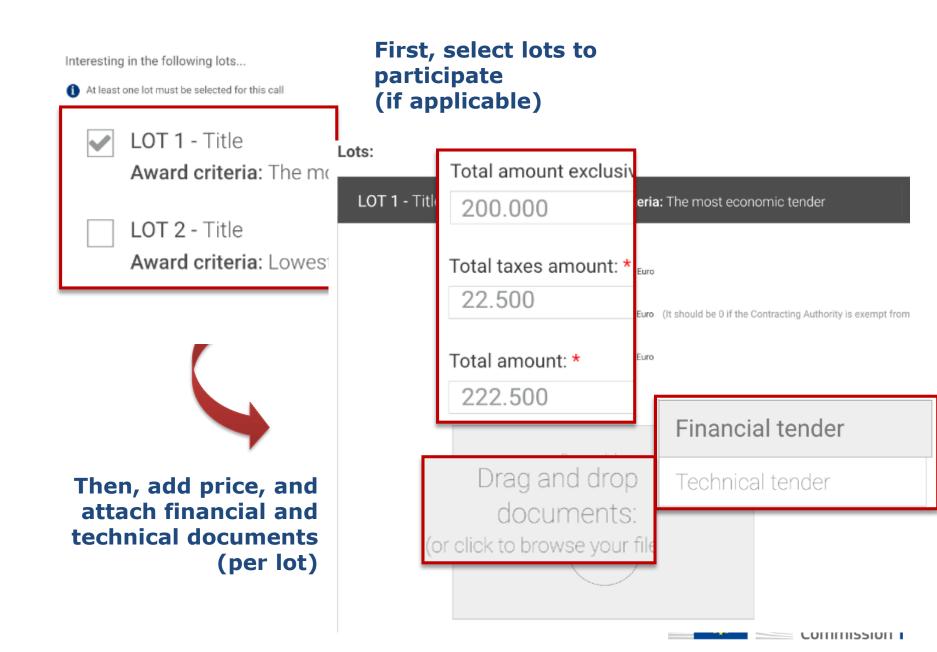
Add Members with PIC



Additional qualification documents: as required

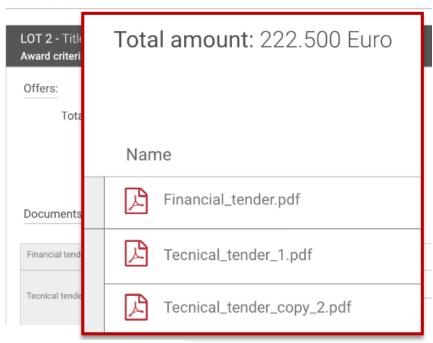


Enter your offer



Submit Tender

Tender content



Validate if the tender is correct & complete



Submission

You have now successfully completed your tender.

Please click on the the button below to submit your tender.

Submit your tender

Submit your Tender



Commission

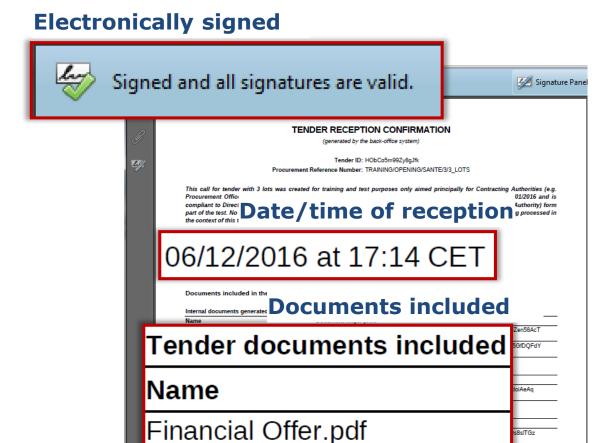
Tender receipt

Receipt from the customer Publications Office of the European Union.
the EC-Supplier Portal at the following URL: https://webgate.ec.europa.eu/supplier portal.

Automatic email received



Access to the tender receipt, detailing:



Tech offer.pdf

Useful links & contacts



eSubmission wiki site:

https://webgate.ec.europa.eu/fpfis/wikis/display/ePRIOR/eSubmissi+to+a+call+for+Tenders





eProcurement SUPPORT TEAM

<u>DIGIT-EPROCUREMENT-SUPPORT@ec.europa.eu</u>

